

# Big News!



  
**NH MCAP**  
ACCESS LINE



Institute for Health  
Policy and Practice



Dartmouth  
Health Children's



  
**NH MCAP**

Mental Health Care Access in Pediatrics

## Child Psychiatry Teleconsult Access Line is LIVE!

Commercial/Promotional Video

[https://vimeo.com/967860474/f6f8f7cb7a?  
share=copy \[vimeo.com\]](https://vimeo.com/967860474/f6f8f7cb7a?share=copy)

Overview/How To

[https://vimeo.com/967860639/171f642c8f?  
share=copy \[vimeo.com\]](https://vimeo.com/967860639/171f642c8f?share=copy)



# NH MCAP

## ACCESS LINE

(603) 650-4741

Provider-to-provider child psychiatry support

NH MCAP is your connection to provider-to-provider support from the Child Psychiatry team at Dartmouth Health Children's. Consults are available to primary care providers that care for children and adolescents in NH and are provided by phone, during regular business hours.

### HOW IT WORKS

1

#### PCP needs support managing a pediatric behavioral health concern

Support needs may be patient-specific or more general and include diagnosis, medication, and other treatment options.

2

#### PCP or support staff call the Access Line at (603) 650-4741 to schedule a provider to provider phone consultation

Be prepared to provide patient demographic data, a direct line to the PCP (back office or cell), and scheduling availability.

3

#### Child & Adolescent Psychiatrist returns call at scheduled time to complete consult

Most consults are scheduled within 1-3 business days and last about 15 minutes. PCPs can bill for time spent preparing and completing the consult.

4

#### Consult recommendations are e-faxed to PCP

A summary of the consult is sent to include in the patient chart.



# NH MCAP

## Mental Health Care Access in Pediatrics

*I had a great experience with the Access Line. I thought the appointment was easy to schedule, I received a phone call right on time for the appointment, all my questions were answered. And I really appreciated the consult note documenting our conversation and the recommendations. I will definitely make use of the service again in the future!"*

– Dr. Emily Kaiser

## Pediatric Mental Health Access Initiative



### NNCPAP

National Network of Child Psychiatry Access Programs

### CHILD PSYCHIATRY ACCESS PROGRAMS IN THE UNITED STATES

Please Click on Your State Below:

